



enjoyleisure

Teen Membership Application Form

Membership Number

Date

JAN 2020

Member Details <small>PLEASE PRINT IN BLOCK CAPITALS</small>			
First Name:		Surname:	
Title:		DOB:	
Mobile:		Email:	

Parent / Guardian <small>(Bank Account Holder's Details)</small>			
Full Name:			
DoB:		Title:	
Address:			
Postcode:			
Home Phone:			
Mobile:			
Email:			
Consent: I give my consent to my teenager to participate in fitness activities as outlined in the membership agreement. Yes <input type="checkbox"/>			

Privacy Statement

enjoyleisure takes your privacy seriously. We will use your personal information to manage your customer account and provide the services you have requested from us. We will additionally use your data for reporting and profiling purposes.

Customer Communication

We will use your personal information to contact you (Parent/ Guardian) regarding your child's membership, their participation in the Learn to Swim Programme and to update you about our services that would directly impact you / your child as a registered customer of our facilities. Our preferred method of contact is electronic (email / SMS).

Please view our full privacy policy at enjoyleisure.com

The Bank Account Holder must provide photographic ID and proof of address.

Membership Options		
Teen 12 - 13 Years	£14.00 per month	<input type="checkbox"/>
Teen 14 - 15 Years	£18.00 per month	<input type="checkbox"/>

Payments Terms

- An initial pro-rata (cash / card) payment will additional be taken on application.
- Payments will then be collected on (or as near after) the 1st of the month from the nominated bank account on a rolling basis until one month's written cancellation notice is received.

Please read and review the full terms and conditions of the membership overleaf.

Member - Consent to be Contacted	
<small>Please indicate your communication preferences. (Email / SMS Recommended)</small>	
Email <input type="checkbox"/> Mobile / SMS <input type="checkbox"/> Mail <input type="checkbox"/> Telephone <input type="checkbox"/>	Do not contact <input type="checkbox"/>
Please opt in to receive communication regarding:	
1. enjoyleisure services, activities, products, events	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Membership related information (inc. fitness class offering)	Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Children's Activity Programmes	Yes <input type="checkbox"/> No <input type="checkbox"/>
4. Partner Organisation Offers	Yes <input type="checkbox"/> No <input type="checkbox"/>
Your communication preferences can be updated at any time.	

Customer Communication

In addition to contacting you regarding your membership you can **choose to receive** information relating to:

- enjoyleisure's services, including activities, events, memberships, retail products and promotions that we feel may be of interest to you.
- News, events, activities or offers specifically linked to your membership package and activity (e.g. new fitness classes).
- enjoyleisure's range of children's activities, including term time and holiday programmes.
- Partner organisations offering related services, attendance at an event or promotional offer. All communication will be sent from **enjoyleisure**, your personal details will not be shared.

Bodyworks Gym Induction
<input type="checkbox"/> Gym Induction Date:.....
<input type="checkbox"/> I have been offered a gym induction, but have declined this invitation at present. I understand to use the gym I must attend an induction session.

Organising Your Free Gym Induction

- In order to ensure safe and efficient use of the equipment provided within our Bodyworks Gym, all customers wishing to use these facilities must participate in a Gym Induction.
- Out with dedicated "Teen Fit" sessions, all teens aged 12-15 years must be supervised by an adult when utilising the facilities in the Bodyworks Gyms.

Declaration : I have read the privacy statement and agree to the membership and payment terms & conditions. <input type="checkbox"/>
Applicant Signature Date
<i>If the applicant is also the bank account holder, please sign both boxes.</i>
Bank Account Holder Signature Date

Official Use	Provided	Staff Name
Photographic ID	<input type="checkbox"/>	
Proof of Address	<input type="checkbox"/>	
Proof of Bank Account	<input type="checkbox"/>	
Sports Centre		
DD Start Date		

Membership Terms & Conditions

All membership applications are at the discretion of **enjoy**leisure management. **enjoy**leisure retains the right to refuse an application, terminate a membership or usage without refund if they consider a user's actions to be unacceptable to other users or **enjoy**leisure staff.

1. MEMBERSHIP ENTITLEMENT

- 1.1 1.2 Teen Members aged 12-13 years can enjoy access to East Lothian's Swimming Pools, Bodyworks Gyms, and selected Fitness Classes available at the Sports Centres detailed below.
NB: Out with dedicated "Teen Gym Sessions" or "Teen Classes", 12-13 year olds must be supervised by an inducted adult (aged 16+) in the Bodyworks Gym. Similarly teens must be accompanied by adult (16+) at Fitness Classes.
- 1.2 Teen Members aged 14-15 years can enjoy access to East Lothian's Swimming Pools, Bodyworks Gyms and selected Fitness Classes at the Sports Centres detailed below.
NB: Out with dedicated "Teen Gym Sessions" 14-15 year olds must be supervised by an inducted adult (aged 16+) in the Bodyworks Gym. At the Mercat Gait Centre, teens aged 14-15 years must be accompanied when attending Fitness Classes, and using the Bodyworks Gym.
- 1.3 Membership allows access during stated opening hours, but does not guarantee access to facilities within these times. **enjoy**leisure retains the right to restrict access to the facilities for special events or planned maintenance. **enjoy**leisure retains the right to amend this scheme at any time.

2. DATA PROTECTION

- 2.1 **enjoy**leisure takes your privacy seriously. We will use your personal information to manage your customer account and provide the services you have requested from us. We will additionally use your data for reporting and profiling purposes.
- 2.2 During the application process we will utilise IT software to verify address details, mobile number, email address and bank account details. This is to ensure that the information inputted into our system is correct at the point of entry.
- 2.3 All data collected will be held securely and retained by us, **Enjoy East Lothian Ltd (enjoy**leisure), as the data controller in accordance with the General Data Protection Regulations 2018.
- 2.4 We will store your information with our contracted partners and software providers in order to assist us in delivering our services to you. This includes East Lothian Council and Forth Electrical Services who manage the Mercat Gait Centre in Prestonpans.
- 2.5 Your data will not be sold to any other organisations. We will not share your information with any third parties, unless we are legally obliged to do so.
- 2.6 We strongly advise you to review our full privacy policy, which is available to view via enjoyleisure.com

3. DIRECT DEBIT PAYMENTS

- 3.1 The bank account holder must provide photographic ID and proof of address to protect against fraudulent use.
- 3.2 An initial pro-rata (cash/card) payment will be taken on application. Thereafter payments will then be collected from your nominated bank account on (or as near after) the 1st of the month on a rolling basis until one month's written cancellation notice is received.
- 3.3 When a member changes price band (teen 12-13 to teen 14-15) the membership fee will automatically adjust on the 1st of the month following the member's birthday.
- 3.4 Should a member default on a monthly payment, members will be notified and a cash/card payment will be required for the outstanding balance within 14 days to reinstate the membership. Failure to pay the outstanding balance will result in Teen Memberships being cancelled.
- 3.5 Regardless of membership type, recovery procedures may be instigated to obtain the 30 day notice period as per the membership agreement.

4. CANCELLATION POLICY

- 4.1 Cancellation requests for either of the Teen Membership options will not be accepted unless they are submitted in writing, providing one month's notice.
- 4.2 Cancellation requests can be sent via email to memberships@enjoyleisure.com or by post addressed to **enjoy**leisure Head Office, Musselburgh Sports Centre, Newbigging, Musselburgh, EH21 7AS. We recommend you retain a copy of your cancellation request.
- 4.3 Following a membership cancellation, any future membership applications by the same customer may be subject to review and restrictions may be applied.

5. FITNESS CLASS BOOKINGS

- 5.1 Teens are only allowed to book into classes indicated with a TF (Teen Friendly Symbol).
- 5.2 As noted in points 1.1 and 1.2, teens may need to be accompanied by an adult (16+) at Fitness Classes.
- 5.3 Fitness Classes can be booked up to 7 days in advance in person at the Sports Centre, over the phone or via www.enjoyleisure.com.
- 5.4 Fitness Class Cancellations: if you are unable to attend a class, please contact the Sports Centre by phone or cancel your class booking online providing as much notice as possible.
- 5.5 Fitness classes not cancelled prior to the start time, may be subject to a £2 charge for members. If you fail to provide appropriate cancellation notice three times in a row, access to the online booking system will be denied, and all debts must be cleared before another booking can be made.
- 5.6 Please arrive 10 minutes before the start of a class. To respect others, there will be no admission after a class has started.

6. PHOTOGRAPHS / KEY FOBS

- 6.1 Your photograph will be taken at the time of application which will be held on our system. This will be used to identify you and prevent any fraudulent use of your account.
- 6.2 You will be provided with an **enjoy**leisure key fob on application. Please bring this with you during every visit and present it at reception on arrival. This enables us to provide a speedier, more efficient service to all customers.

7. GENERAL CONDITIONS

- 7.1 **enjoy**leisure sets the prices. Prices are reviewed annually and increases may be applied. A minimum of 14 days notice will be given prior to any price adjustment.
- 7.2 An induction course must be completed before access will be granted to the Bodyworks Gyms facilities.
- 7.3 All exercise activities are undertaken at the user's own risk. Users who have been treated or are currently being treated for a medical condition, are advised to contact their GP prior to undertaking any physical activity.
- 7.4 The opening hours are displayed at reception and notification will be given of any planned alterations to these times when possible.
- 7.5 The facilities are available for use by members of the public on a pay and play basis as well as those with memberships.
- 7.6 Supervision of all areas, at all times, is not guaranteed.
- 7.7 For safe keeping all valuables and personal property should be secured in the lockers provided. Belongings are left at users own risk.
- 7.8 For personal safety, users should not use the facilities if under the influence of alcohol or taking contra-indicated or illegal drugs.
- 7.9 Suitable clothing must be worn when using the facilities.
- 7.10 All users must follow the guidelines for safe and comfortable use of the facilities, which are displayed in the Centre.

Last reviewed December 2019

Memberships provide access to the following facilities:

Aubigny Sports Centre
Mill Wynd, Haddington, EH41 4DB
01620 820650

Dunbar Leisure Pool
Castlepark, Dunbar, EH42 1EU
01620 820655

Loch Centre
Well Wynd, Tranent, EH33 2JX
01875 824140

Mercat Gait Centre
Preston Rd,
Prestonpans,
EH32 9EN
01875 815483

Meadowmill Sports Centre
Tranent, EH33 1LZ
01875 618997

Musselburgh Sports Centre
Newbigging, Musselburgh, EH21 7AS
0131 6535208

North Berwick Sports Centre
Grange Rd, North Berwick, EH39 4QS
01620 820730

Managed by FES FM

0131 653 5210



www.enjoyleisure.com



enjoyleisure.eastlothian



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